



Driver License Regional Monthly Review

Mega Centers

August 2013

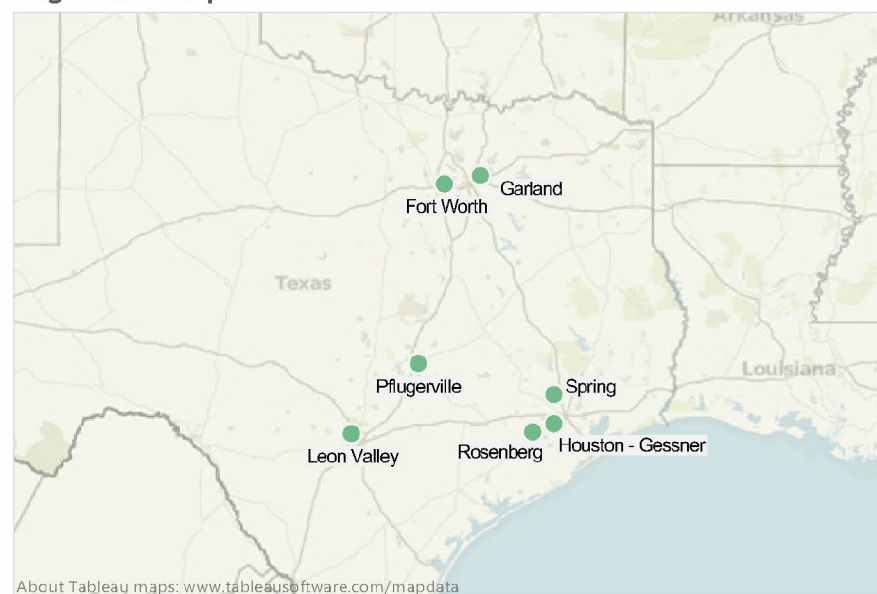
Average Waits and Customer Volume



Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	5,292	3,675	7,703	17	25	17
Garland	7,503	6,674	5,852	15	27	13
Houston - Gessner	12,619	8,676	7,968	61	123	44
Leon Valley	9,438	6,061	3,601	14	29	4
Pflugerville	8,182	5,896	5,209	21	33	22
Rosenberg	9,653	5,956	5,210	27	49	33
Spring	7,979	5,153	7,127	47	67	43

Mega Center Map



2:13-cv-193
09/02/2014

DEF1602

exhibitsticker.com

TEX0524197